



Autumn Edition 2009

NewsRound

Capital Contract

Fullcircle awarded 3 year facilities management contract - Capital Retail Park, Cardiff

Fire risk safety proves high priority for BSS Group

BSS Group plc are dedicated to providing a safe working environment for both staff and customers. As a result they have enlisted the expertise of Fullcircle's electrical division to assist in their compliance with fire legislation, by installing fire alarms and emergency lighting throughout their 400 plus stores nationwide.

The BSS Group are a leading UK trade counter firm, and their industrial division encompasses BSS, PTS, F&P and Buck & Hickman stores. The stores' success is reflected by the Group's listing on the London Stock Exchange, and a FTSE 250 Index entry.

Fullcircle have already successfully completed work in 7 regions and continue to make strong progress in all remaining regions.

Welcome, to this, the first edition of 'The Circular' - Fullcircle's round-up of corporate news and updates.

Directors Marc Eckley and Paul Booth hope this newsletter will provide a means to acknowledge Fullcircle's continued impressive growth.

Marc Eckley highlights "there has been considerable talk of slowdown both in our industry and the wider economy, however, we believe our unique model of using our own skilled tradespeople, and a loyal customer base has allowed us to buck the trend and continue with our growth.

Our clients have helped make the last 12 months an extremely busy and productive year - so let us take this opportunity to extend a warm thank you to all our supporters, be they customers, suppliers or employees. With your combined support, we aim to continue building upon this current momentum".

Happy reading!



Paul Booth (L), Marc Eckley (R)

Fullcircle are delighted to announce the newly awarded 3 year contract for the facilities management of Capital Retail Park, Leckwith, Cardiff by owners PMG Estates Limited.

Under the contract, Fullcircle will be responsible for providing a full range of support services that include, but are not limited to, building maintenance, grounds maintenance, commercial cleaning,

drainage, lighting and health and safety. Company Director Marc Eckley declared "this is a prestigious site and we are proud to be associated with both PMG and Capital Retail Park".

The 462,000 sq ft site boasts a number of national chain tenants including Asda, Marks & Spencers and Next, and is neighbour to the impressive Cardiff City Stadium.



PMG owned Capital Retail Park

Don't get caught out this winter!

Yes, winters do still happen. Our investment last year in a salt and sand spreader proved invaluable to our clients - providing ice free walkways, car parks and roads throughout the winter months.

We provide a cost effective solution that is monitored at Fullcircle's Head Office with a protocol to suit the individual client.

Please call **0844 906 0707** for further details.

Fullcircle open Birmingham satellite office

Fullcircle's new vehicle policy now insists on low emission diesel fleet vehicles

Welcome back to former employee Meg Atkins- our new in-house Graphic Designer

High demand for Fullcircle's gutter maintenance

Fullcircle's cherry-picker has been in much demand since its introduction to the Fullcircle fleet.

Enabling proper gutter maintenance to be carried out efficiently and with due regard to health and safety, clients can be confident that many potential problems will be averted. Correct alignment of gutters and necessary repairs can be carried out with ease, eliminating the potential for water build up and roof leaks.

It has also proved invaluable when assisting with treeworks and the servicing of street lighting.



Navman keeps Fullcircle on the right track

To improve effectiveness and speed of service to reactive call-outs, Fullcircle have invested in Navman vehicle tracking systems. The devices ensure complete visibility of transport activity.

"The task of locating and monitoring vehicles can now be achieved at the click of a button. Furthermore we have the added bonus of being able to use and improve driver efficiency and behaviour" claims Paul Booth, Director.



Tomorrow's technology today: PAT testing in the 21st Century

Fullcircle's latest PAT testing equipment dramatically eradicated the need for paper based documents when carrying out checks on over 2000 appliances for a major secondary school in Cardiff. The process has been streamlined so a qualified engineer can attend a site, rapidly carry out the required current tests in-situ and record all results via bar coding onto a single CD Rom. This has both a positive environmental impact and an efficiency gain.



A Growing Force - Fullcircle workforce increases almost 400% in 2008/09

Fullcircle hiring campaign hits national headlines

Fullcircles quest to employ skilled employees was featured in The Sun newspapers "Get Britain back to work" campaign. The feature proved a success, with 3 new staff employed as a direct result.



The Fullcircle Team

You're Hired!

The Apprentices

At Fullcircle we recognise that our clients not only want the best possible service from us today, but also tomorrow, next week and next year. To ensure that our customers ever changing needs are met, Fullcircle is investing not only in training our current employees but also in our future workforce. In partnership with JTL training we are proud to have taken on our first Electrical and Building Apprentices in Andreas Constantinou, Jessica Doidge, Jonathan Foster and Jack Lockwood. "On completion of their four year apprenticeships we are confident that they will each become a highly skilled and valued asset to our ever increasing workforce" says Steve Martin, Electrical Contracts Manager.

“Fullcircle recognise that our clients not only want the best service from us today, but also tomorrow, next week and next year”



Andreas Constantinou
Electrical Apprentice
Age
22
College
Coleg Glan Hafren
Course
JTL Advanced Apprenticeship - Electrical Installation



Jessica Doidge
Electrical Apprentice
Age
19
College
Coleg Glan Hafren
Course
JTL Advanced Apprenticeship - Electrical Installation



Jonathan Foster
Electrical Apprentice
Age
17
College
Coleg Morgannwg
Course
JTL Advanced Apprenticeship - Electrical Installation



Jack Lockwood
Carpentry Apprentice
Age
16
College
Barry College
Course
NVQ Level 2 Carpentry

Cutting edge technology on its way for the new growing season

Having recently invested in a new tractor and finishing flail, Fullcircle is looking forward to providing an improved service to our grounds maintenance clients. The effect of climate change, resulting in wetter seasons and extra growth, has increasingly disrupted former effective routines and put pressure on both sides. However, new equipment combined with a revised strategy will ensure the desired end result throughout the four seasons.



Showing Commitment

Fullcircle investments

Fullcircle continues to show an ongoing commitment to meeting the stringent standards across a wide range of management systems by working towards gaining: quality (ISO 9001:2000), environment (ISO 14001:2004) and Health and Safety (BS OHSAS 18001).

SportsRound



Profile
GWRFC

Stadium
Memorial Ground, Ely, Cardiff

Tickets/info
02920 591039

Merchandise
07968 170146

Web
www.glamorganwanderers.co.uk



Scott Andrews (L), Paul Booth (C), Marc Eckley (R)

GWRFC

Fullcircle join forces with Glamorgan Wanderers Rugby Football Club to create winning combination

Fullcircle is delighted to join forces with Glamorgan Wanderers RFC as the proud main corporate sponsor for the 2009-10 season.

"This partnership brings together two equally determined teams, and we look forward to tackling the forthcoming season as one collective force!" claims Maurice O'Brien of GWRFC.

The agreement will see the team sporting the Fullcircle brand on the front of their team shirts, as Fullcircle continue to provide a first class environment for rugby as part of our grounds maintenance contract.

“This partnership brings together two equally determined teams ... we look forward to tackling the forthcoming season as one collective force!”

Editor
Meg Atkins

For more information about Fullcircle Ltd call **0844 906 0707** or visit our website www.fullcircleltd.co.uk

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More news, updates and features in the Winter 2010 edition of 'TheCircular'

www.fullcircleltd.co.uk